



**HAMILTON-WENTWORTH CHAPTER OF NATIVE WOMEN INCORPORATED  
o/a NATIVE WOMEN'S CENTRE**

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## **1. IDENTIFYING INFORMATION**

<b>POSITION:</b>	Relief Crisis Intervention Worker Shelter Services
<b>SUPERVISOR:</b>	Shelter Program Manager
<b>HOURS:</b>	Relief Hours (Weekday shifts 8am-4pm, 4pm- 12am, 12am-8am and Weekend Day noon-midnight and Weekend Evening midnight-noon)
<b>LOCATION:</b>	VAW & Homelessness Shelter Services & Anti Human Trafficking Healing Sisters Crisis Support Services
<b>DATE OF POSTING:</b>	On Going

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## **2. POSITION SUMMARY**

The Relief Crisis Intervention Worker ensures a secure, empowering environment for shelter residents; provides crisis intervention and emergency shelter services (client assessments, intakes, plans of care, resource support, discharges) in accordance with NWC policies and procedures and all applicable laws, by-laws, rules, regulations and Acts pertaining to emergency shelter services; acts as a support system to single homeless women, and women and their children fleeing from violence; answers crisis calls and provides the needed crisis intervention; conducts some housekeeping duties throughout the shift to ensure a clean and safe work environment, maintains an appropriate professional relationship while working as an effective member of the NWC team.

## **3. QUALIFICATIONS**

College Diploma in Social Work with accumulated experience minimum 1-2 years related in the field and working in an emergency shelter or social work environment. Knowledge and understanding of women's issues, experience working with a Harm Reduction Model, client centered care, trauma informed lens when working with women that may identify as a survivor of Human Trafficking. Cultural understanding of Indigenous philosophies and world view is an asset.

Relevant certifications and trainings but not limited to ASIST, CPR, Mental Health First Aid must be identified in the resume.

**Please send your resume and cover letter via email to:**

C. Ecker-Flagg, Executive Director  
Native Women's Centre 1900 King St. East, PO Box 69036, Hamilton, ON L8K 1W0  
EMAIL: [ed@nativewomenscentre.com](mailto:ed@nativewomenscentre.com)

**Thank you to all applicants applying; only those chosen for an interview will be contacted.  
Preference will be given to qualified applicants of Aboriginal descent.**